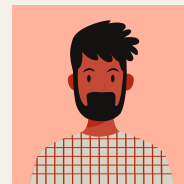
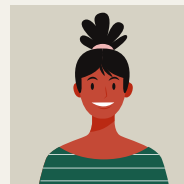
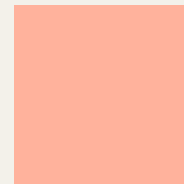
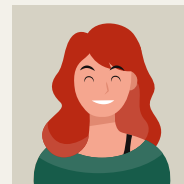
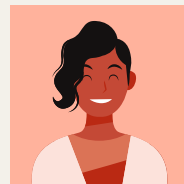
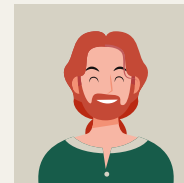
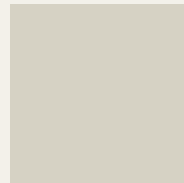
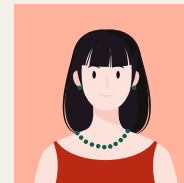
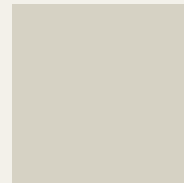
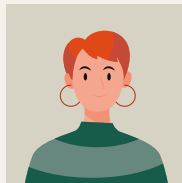


probono.net
bridging the justice gap

LiveHelp for
LawHelpNY

2020 Law Student
Volunteer Engagement

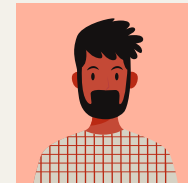
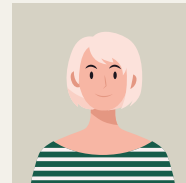
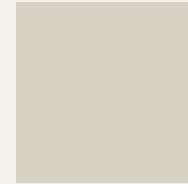
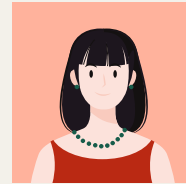
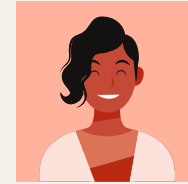
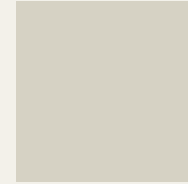
 LawHelpNY.org



[Pro Bono Net](#) is a national nonprofit working to bring the power of the law to all by building cutting-edge digital tools and fostering collaborations with the nation's leading civil legal organizations. From connecting attorneys to those most in need, to creating legal tools to help individuals advocate for themselves, we make the law work for the many and not the few.

[LawHelpNY](#), which is powered by Pro Bono Net, is New York's statewide legal information website providing access to Know Your Rights information, DIY court forms, as well as referral information for over 250 free legal service providers.

LiveHelp, LawHelpNY's real-time, bilingual chat feature, available in English and Spanish, provides legal assistance, information and referrals to LiveHelp chat. Trained volunteers staff LiveHelp from 9 AM-9 PM on weekdays, making this service readily accessible to low-income working clients, individuals in rural areas, or people who may be homebound, elderly or living with disabilities.

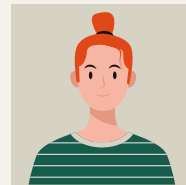


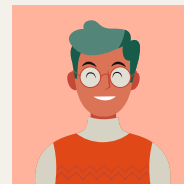
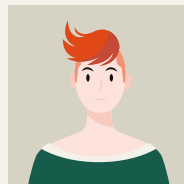
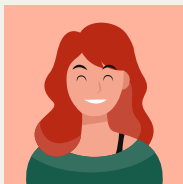
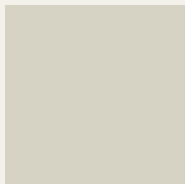
Thank You!

Throughout 2020, even as we were suddenly immersed in a global pandemic, Pro Bono Net has been focused and unified by the certainty that our mission has never been more important: to use innovative technology solutions and collaboration to fulfill America's promise of equal justice for all.

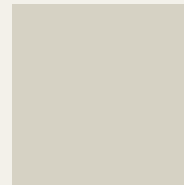
Our 20-state network of LawHelp sites reached a new monthly high in visitors in April 2020, with more than one million people in a single month using LawHelp to learn about their rights and options on issues such as unemployment benefits, rent payment and eviction, emergency public assistance and unpaid wages. In the early days of the pandemic, we saw a sudden uptick in the use of LawHelpNY and especially our LiveHelp chat feature. Our LiveHelp for LawHelpNY volunteers provided detailed assistance to more than 1,000 New Yorkers each month with ever more complex legal issues. Without the hard work and dedication of your law students, LiveHelp for LawHelpNY wouldn't have been able to provide high quality legal information to low-income, vulnerable New Yorkers in 2020.

We are sending a special thank you to the law schools and their students who believe in our mission, support our work and share our commitment to equal justice!

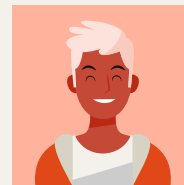


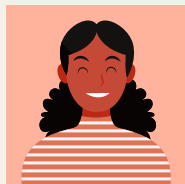
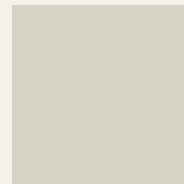


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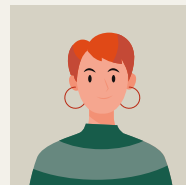
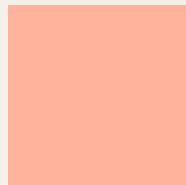
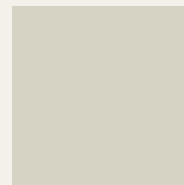
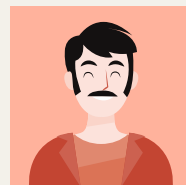
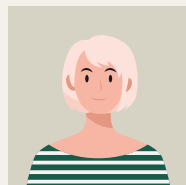


In 2020, our LiveHelp for LawHelpNY program helped more than 15,000 people connect to legal rights information, legal aid agencies and court resources.

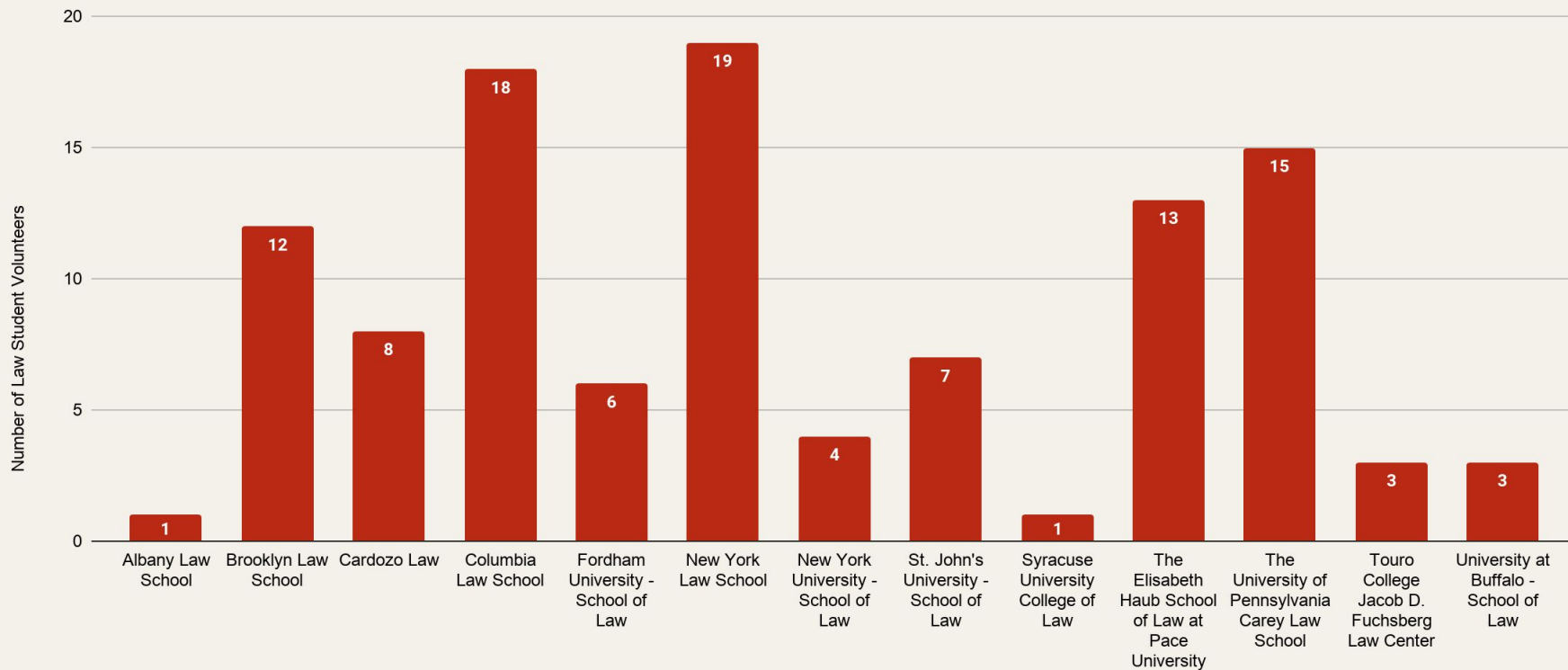
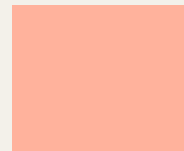




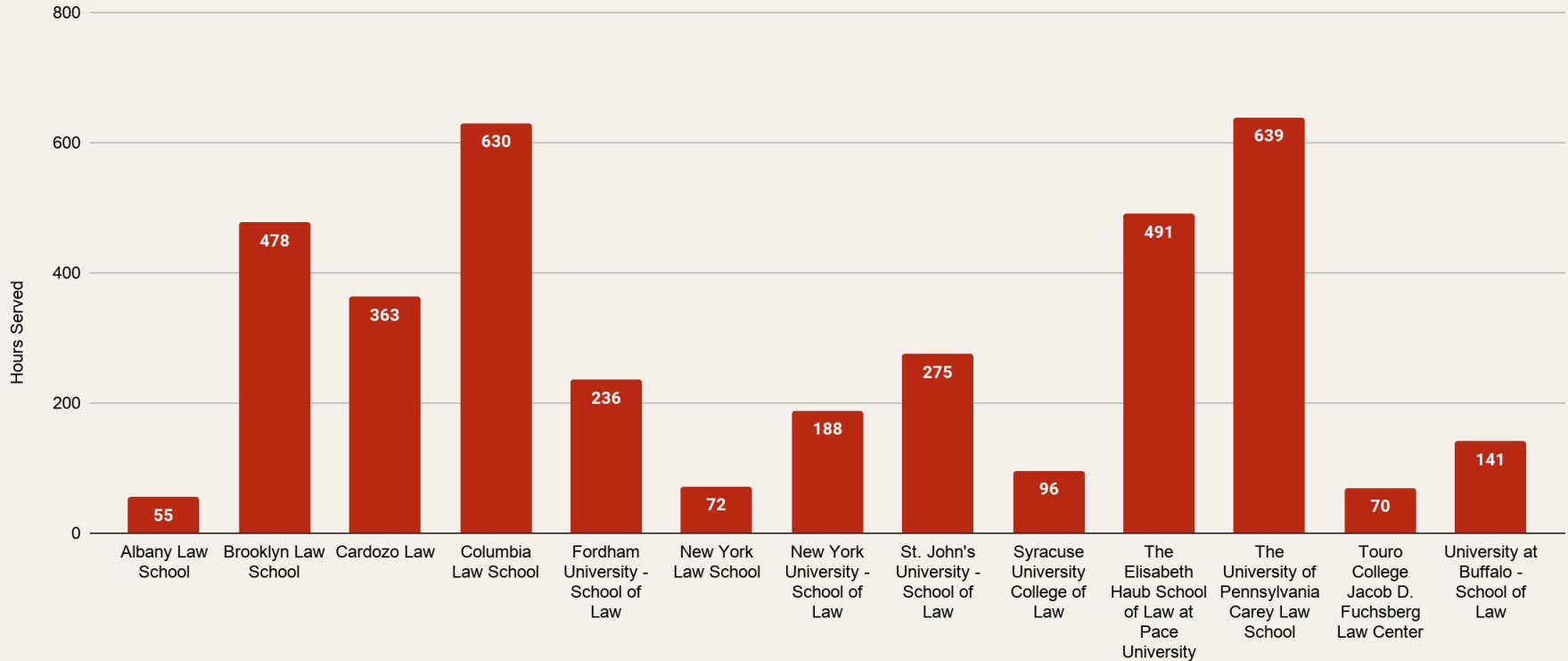
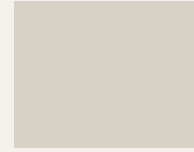
VOLUNTEER PARTICIPATION BY LAW SCHOOL



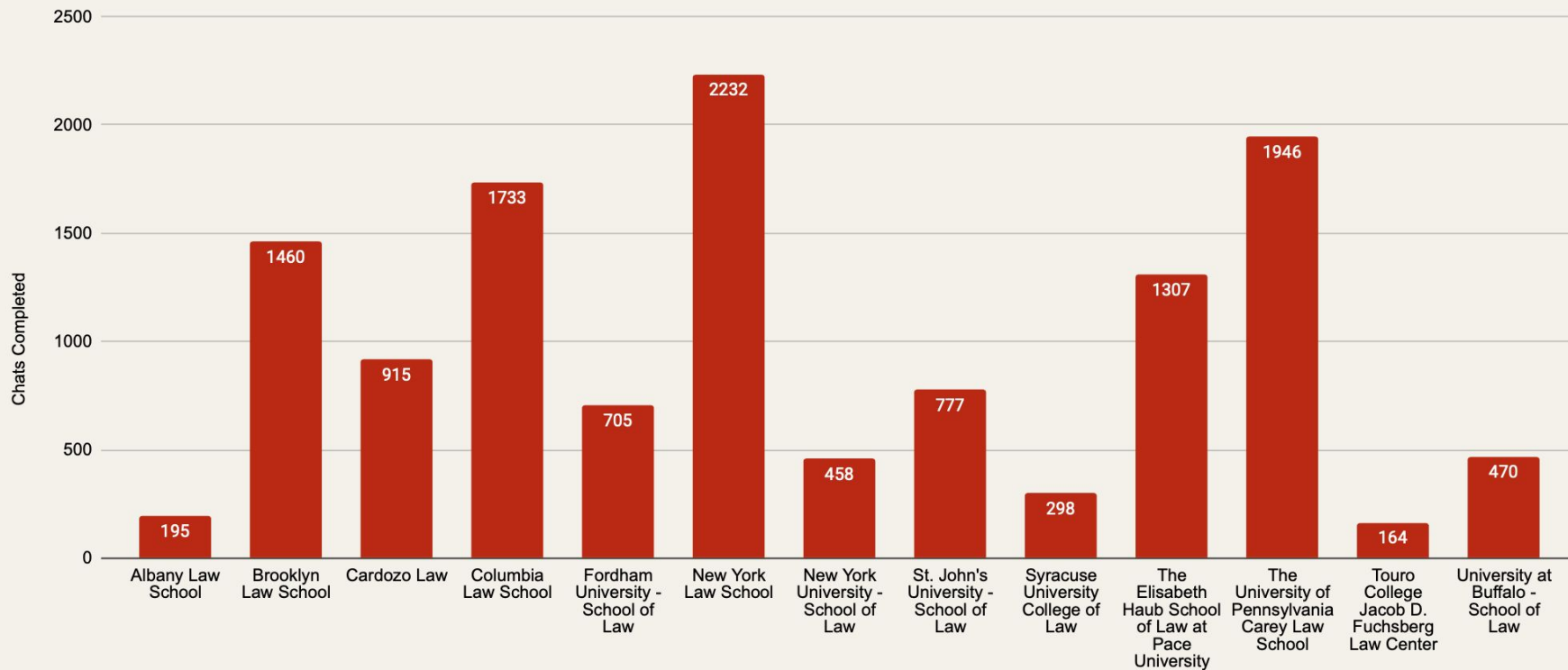
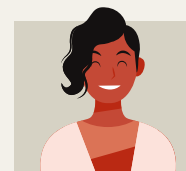
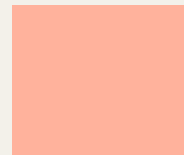
Number of Law Student Volunteers

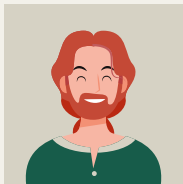
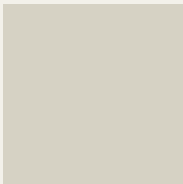


Number of Hours Served



Number of Chats Completed





Thanks!



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